

IN THE SPECIFICATION:

Please replace paragraph [0037] with the following amended paragraph:

[0037] Referring now to FIGURE 3, one embodiment of the request manager 202 is shown. In general, the request manager 202 includes a plurality of functions interacting with each other, a user 310, the request thread 210 or the sister threads 212. In operation, a process request function 302 receives requests from the user 310 (which may be a human operator, the operating system, another application, or any other requesting entity). The process request function 302 then invokes the create services function 304 to create a request queue 206. Thus, [[and]] in one embodiment, a separate request queue 206 is created for each user. However, in an alternative embodiment, two or more users share a single request queue 206. In any case, a process request function 302 then calls for service request function 306. The service request function 306 is generally configured to interact with the request thread 210 and the sister threads 212 to process the requests. In the event of an error while processing a request, the request thread 210 calls an event handler 308.